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3 Title: Peer-Facilitated Intergroup Dialogue  
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5 Introduced by: Nabiha Hashmi for the Medical Student Section  
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8 Nabiha Hashmi  
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10 Referred to: Reference Committee E  
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12 House Action: **APPROVED AS AMENDED**  
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14  
15 Whereas, the current Association of American Medical Colleges' guidelines emphasize  
16 promotion of cultural competence in medical education; however, cultural competence fails to  
17 account for the intricacies of cultural humility which posits that one cannot ever fully be competent in  
18 another's culture<sup>1,2</sup>, and  
19

20 Whereas, cultural humility is a lifelong process of self-reflection and self-critique whereby the  
21 individual not only learns about another's culture, but one starts with an examination of his or her  
22 own beliefs and cultural identities<sup>3</sup>, and  
23

24 Whereas, learning cultural humility is vital for physicians because poor health communication  
25 between a physician and patient of a different cultural background can lead to poor health outcomes<sup>4</sup>,  
26 and  
27

28 Whereas, cultural competence is primarily taught in a didactic setting in medical schools;  
29 however, studies have found that didactic instruction alone was not sufficient in achieving cultural  
30 proficiency, yet a combination of didactic instruction and cross-cultural activities proved more  
31 effective in improving comprehensive cultural competence<sup>5,6</sup>, and  
32

33 Whereas, peer-facilitated intergroup dialogue is a facilitated group experience that may occur  
34 once or may be sustained over time and is designed to give individuals and groups a safe and  
35 structured opportunity to explore attitudes about polarizing societal issues<sup>7</sup>, and  
36

37 Whereas, peer-facilitated and structured interactions of intergroup dialogue are important for  
38 creating engagement across differences which would lend to better communication between  
39 physicians and patients of diverse backgrounds<sup>8</sup>, and  
40

41 Whereas, studies have shown clear evidence of dialogue leading to increased intergroup  
42 understanding and attitude change<sup>9</sup>, and  
43

44 Whereas, a few medical schools such as Georgetown and New York University have already  
45 adopted intergroup dialogue into their curriculum<sup>10,11</sup>, and  
46

47 Whereas, the American Medical Association has previously resolved to support efforts  
48 designed to integrate training in cultural competence across the undergraduate medical school  
49 curriculum<sup>12</sup>; therefore be it  
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51 RESOLVED: That MSMS encourages the inclusion of peer-facilitated intergroup dialogue in  
52 clinical medical education in Michigan, including but not limited to, medical schools and residency  
53 programs; and be it further  
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55           RESOLVED: That the Michigan Delegation to the American Medical Association (AMA) ask our  
56 AMA to work with the AMA Council on Medical Education and Academic Physician Section to  
57 encourage the Accreditation Council for Graduate Medical Education, Liaison Committee on Medical  
58 Education, Commission on Osteopathic Accreditation, Association of American Medical Colleges, and  
59 Accreditation Council for Continuing Medical Education to encourage the inclusion of peer-facilitated  
60 intergroup dialogue in medical education programs nationwide.  
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63   WAYS AND MEANS COMMITTEE FISCAL NOTE: NONE

**Relevant MSMS Policy:** None

**Relevant AMA Policy:**

**Educating Medical Students in the Social Determinants of Health and Cultural Competence H-295.874**

Our AMA: (1) Supports efforts designed to integrate training in social determinants of health and cultural competence across the undergraduate medical school curriculum to assure that graduating medical students are well prepared to provide their patients safe, high quality and patient-centered care. (2) Supports faculty development, particularly clinical faculty development, by medical schools to assure that faculty provide medical students' appropriate learning experiences to assure their cultural competence and knowledge of social determinants of health. (3) Supports medical schools in their efforts to evaluate the effectiveness of their social determinants of health and cultural competence teaching of medical students, for example by the AMA serving as a convener of a consortium of interested medical schools to develop Objective Standardized Clinical Exams for use in evaluating medical students' cultural competence. (4) Will conduct ongoing data gathering, including interviews with medical students, to gain their perspective on the integration of social determinants of health and cultural competence in the undergraduate medical school curriculum. (5) Recommends studying the integration of social determinants of health and cultural competence training in graduate and continuing medical education and publicizing successful models.

**Enhancing the Cultural Competence of Physicians H-295.897**

1. Our AMA continues to inform medical schools and residency program directors about activities and resources related to assisting physicians in providing culturally competent care to patients throughout their life span and encourage them to include the topic of culturally effective health care in their curricula.
2. Our AMA continues to support research into the need for and effectiveness of training in cultural competence, using existing mechanisms such as the annual medical education surveys.
3. Our AMA will assist physicians in obtaining information about and/or training in culturally effective health care through dissemination of currently available resources from the AMA and other relevant organizations.
4. Our AMA encourages training opportunities for students and residents, as members of the physician-led team, to learn cultural competency from community health workers, when this exposure can be integrated into existing rotation and service assignments.
5. Our AMA supports initiatives for medical schools to incorporate diversity in their Standardized Patient programs as a means of combining knowledge of health disparities and practice of cultural competence with clinical skills.

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<sup>1</sup> American Academy of Medical Colleges. Cultural Competence Education for Medical Students. 2005.

<sup>2</sup> Tervalon M, Murray-Garcia J. Cultural humility versus cultural competence: A critical distinction in defining physician training outcomes in multicultural education. *Journal of Health Care for the Poor and Underserved.* 1998;9(2):117–125. <http://dx.doi.org/10.1353/hpu.2010.0233>.

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- <sup>3</sup> Blue V, Jernigan B, Hearod JB, Tran K, Norris KC, Buchwald D. An Examination of Cultural Competence Training in US Medical Education Guided by the Tool for Assessing Cultural Competence Training HHS Public Access. *J Heal Dispar Res Pr*. 2016;9(3):150-167. doi:10.1038/nbt.3121.ChIP-nexus.
- <sup>4</sup> Jones L, Watson BM. Developments in Health Communication in the 21st Century. *J Lang Soc Psychol*. 2012;31(4):415-436. doi:10.1177/0261927X12446612.
- <sup>5</sup> Musolino G, Burkhalter S, Crookston B, et al. Understanding and Eliminating Disparities in Health Care: Development and Assessment of Cultural Competence for Interdisciplinary Health Professionals at The University of Utah—A 3-Year Investigation. *J Phys Ther Educ* . 2010;24(1):25-36.
- <sup>6</sup> Denton JM, Esparza S, Fike DS, Gonzalez J, Lundquist Denton M. Improvements in Cultural Competence Through Classroom and Local Cross-Cultural Service-Learning Activities. *J Phys Ther Educ*. 2016;30:6-13.
- <sup>7</sup> Nagda BA, Gurin P, Sorensen N, Zúñiga X. Evaluating Intergroup Dialogue: Engaging Diversity for Personal and Social Responsibility | Association of American Colleges & Universities. *Diversity and Democracy*. <https://www.aacu.org/publications-research/periodicals/evaluating-intergroup-dialogue-engaging-diversity-personal-and>. Published 2009. Accessed February 25, 2018.
- <sup>8</sup> Zuniga, X. et.al. 2007. Intergroup Dialogue in Higher Education. San Francisco: Wiley Periodicals; ASHE Higher Education Report Vol. 32, No. 4, P. 2-4
- <sup>9</sup> Wayne EK. Is it just talk? Understanding and evaluating intergroup dialogue. *Confl Resolut Q*. 2008;25(4):451-478. doi:10.1002/crq.217.
- <sup>10</sup> Diversity Dialogues in Medicine. School of Medicine | Georgetown University. <https://som.georgetown.edu/diversityandinclusion/diversitydialogue>.
- <sup>11</sup> Diversity & Inclusion. NYU Langone Health. <http://www.med.nyu.edu/school/student-resources/diversity-affairs/highlights-and-announcements/newsletter/newsletter-volume-1-is-7>.
- <sup>12</sup> AMA Resolution H-295.874. "Educating Medical Students in the Social Determinants of Health and Cultural Competence". Approved 2006, Reaffirmed 2011, Modified 2014, Reaffirmed 2015.