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3 **Title: Blue Care Network Disallowances on Multiple Services by**
4 **Same Physician on Same Day of Service**

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6 **Introduced by: Robert M. Doane, MD, for the Jackson County Delegation**

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8 **Original Author: Robert M. Doane, MD**

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10 **Referred to: Reference Committee A**

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12 **House Action: Approved as Amended**
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15 **Whereas, to our knowledge, Blue Care Network is the only third party**
16 **payer that does not allow a single provider to collect for an office visit and for**
17 **physician delivered/supervised physical therapy on the same date of service,**
18 **and**

19
20 **Whereas, Blue Care Network in some instances has paid for physical**
21 **therapy and office services only to take back some of the payment with the**
22 **explanation that “mutually exclusive procedures cannot be done in the same**
23 **day setting” and after sending the claim back for review they reject it as “our**
24 **clinical editing rules define this service as mutually exclusive to another**
25 **reported on a previous claim that we already processed,” and**

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27 **Whereas, physical therapy is an entirely separate service provided to the**
28 **patients, via a licensed physical therapist whom is supervised by the physician,**
29 **and**

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31 **Whereas, returning for physical therapy at a future date is an**
32 **inconvenience for the patient, involving more time and expense when it could**
33 **have been started on the same date of service, and**

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35 **Whereas, some patients with disabilities have a difficult time arranging**
36 **for additional transportation, and**

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38 **Whereas, beginning physical therapy on the same date of service as the**
39 **office visit allows the patient’s diagnoses and treatment plans to be directly**
40 **communicated by the physician to the physical therapist; thereby, providing**
41 **higher quality of care, and**

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43 **Whereas, our physician representative at Blue Care Network has stated**
44 **that multiple services billed by the same physician, on the same day, are**
45 **mutually exclusive with the exception of testing services such as labs, x-rays,**
46 **ultrasound, etc.¹, and**

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48 **Whereas, also from these discussions, there is no contract available nor**
49 **anything in writing referring to these criteria, and**

50 Whereas, under the “Guidelines for Managed Care” in the Michigan State
51 Medical Society policy manual it states that “the patient’s physician should be
52 free of controls and restrictions that interfere with providing the highest quality
53 of medical care;”² however, this doesn’t specifically address multiple services
54 provided by a single physician on the same date of service, and
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56 Whereas, there is also a significant loss of revenue when BCN rejects the
57 claims for multiple services provided on the same date, thereby, making it an
58 unfeasible option; therefore be it
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60 **RESOLVED:** That MSMS request that Blue Care Network rescind
61 customized edits that result in the restriction that “mutually exclusive
62 procedures cannot be done on the same day setting” so that multiple services
63 (e.g., office call and physician delivered/supervised physical therapy
64 evaluation) may be reimbursed on the same date of service for the same
65 provider.
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68 **WAYS AND MEANS COMMITTEE FISCAL NOTE: NONE**

¹ March 22, 2013 and May 1, 2013 discussion with Keri Ratchke, Physician Representative for Blue Care Network

² Policy Manual, Official Policies of the Michigan State Medical Society, 2005 Edition Amended 2011; page 20, #3