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**Title: Doctor’s Rating Website and Online Reputation**  
**Introduced by: Dorothy Kahkonen, MD, for the Wayne County Delegation**  
**Original Author: Mohammed A. Arsiwala, MD**  
**Referred to: Reference Committee E**  
**House Action: Adopted as Amended.**

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**Whereas, internet has given unprecedented access to opinions/ratings both good and bad, and**

**Whereas, rating sites like [www.healthgrades.com](http://www.healthgrades.com), [www.doctorscorecard.com](http://www.doctorscorecard.com), [www.doctorshelp.org](http://www.doctorshelp.org), [www.angieslist.com](http://www.angieslist.com), [www.ratemds.com](http://www.ratemds.com), and the Better Business Bureau have patients post comments and that are not verified, and**

**Whereas, these negative comments can hurt the reputation of practicing physicians, and**

**Whereas, physicians cannot retract these comments and do not have the knowledge or ability to dispute these comments, and**

**Whereas, since the internet has become interactive, meaning patients post negative feedback on these organic search engines, it can be very hard to clear the physician’s reputation once an irate patient posts these comments. These comments can tarnish the physician’s reputation, and**

**Whereas, whenever anyone conducts a physician search, these negative ratings show up on search engines and appear to be reputable; therefore be it**

**RESOLVED: That MSMS works with the AMA to develop tools to help physicians defend their online reputation and help restore the physicians’ reputation.**

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**WAYS AND MEANS COMMITTEE FISCAL NOTE: NONE**