

## EHR«—»MAPS Integration

### Q1: What is the Integration Initiative?

As you may know, an updated and more user-friendly Michigan Automated Prescription System (MAPS), powered by the Appriss PMP AWARxE software platform, went live in April 2017. While this update offers many functionality and efficiency improvements, the State of Michigan also wants to increase the utilization of MAPS within the clinical workflows of prescribers and pharmacists. Therefore, the State is taking advantage of additional technology available from Appriss Health by funding the integration of MAPS data into the electronic health records (EHRs) and pharmacy dispensation systems of hospitals, medical practices, and pharmacies.

This integration will enable prescribers and pharmacists to access their patients' MAPS reports without having to log out of one system and into another. Additionally, participants in this integration initiative will receive Appriss' NarxCare, which is a more robust analytics and prevention tool intended to help prescribers and dispensers better assess patient risk and help prevent prescription drug and opioid abuse.

### Q2: How do I participate?

There is a simple four-step process to participate.

1. Go to the Michigan Department of Licensing and Regulatory Affairs (LARA) webpage at <http://www.MSMS.org/MAPSGrant> where you can access the Integration Request Form and the Terms and Conditions document.
2. Fill out the one-page Integration Request Form.
3. Review and sign the Terms and Conditions.
4. Email the Integration Request Form and Terms and Conditions document to LARA at [BPL-MAPS@michigan.gov](mailto:BPL-MAPS@michigan.gov).

Once your application is received, the State will notify Appriss Health. Appriss Health will then connect with your EHR vendor.

### Q3: Is there a cost to participate?

The State is fully funding the cost to integrate charges by Appriss Health, the MAPS software vendor, including licensing fees through August 31, 2019. The State will not be funding any costs that may be charged by EHR vendors. However, we are hopeful that many of the EHR vendors will be offering this capability at no additional charge to their customers. We strongly recommend that you seek clarification from Appriss Health and your EHR vendor regarding potential EHR vendor costs prior to moving forward with integration.

### Q4: What if I'm not yet registered in MAPS?

You and any other prescribers on your EHR must be registered in MAPS in order to take advantage of the integration. If you have not yet registered, you may do so at <http://www.MSMS.org/MAPSUsers>.

### Q5: What do I need to know about the Terms and Conditions document?

Although Appriss Health and LARA have negotiated the language in this Agreement, there are some key provisions that are important to understand.

**Costs** – the document clearly states that the State of Michigan will cover Appriss Health's integration and licensing costs through August 31, 2019. Any additional costs are the responsibility of the medical practice ("Subscribing Organization"). As mentioned in FAQ #3, for most users there may not be any additional costs.

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Send the necessary information to [BPL-MAPS@Michigan.gov](mailto:BPL-MAPS@Michigan.gov).

However, unless and until your EHR vendor commits to providing this capability free of charge, there is no guarantee that additional costs will not be incurred. The State intends that health systems, physician organizations, medical practices, and pharmacies will work directly with Appriss Health for continued licensing privileges beyond August 31, 2019. At this time, there is no commitment from the State to continue funding after August 31, 2019, for any integration or licensing costs. The State encourages participants of the statewide integration project to develop a separate Agreement with Appriss that covers continued services and support beyond this date should the participant be willing to cover these costs.

**Authorized Users** – are validly licensed prescribers who are registered with MAPS, authorized by their Subscribing Organization (i.e., medical practice) to use MAPS data, and acting pursuant to applicable requirements and law. See Section 1.8 of the terms and conditions.

**Access and Use of Appriss Health's Gateway Service** – practices will need to have policies and procedures in place to ensure appropriate access, use, and security. (Note: MSMS Legal Counsel is drafting model template language for practices to use as a guide to comply with this requirement.)

**Unauthorized or Inappropriate Use of Gateway Service** – the Subscribing Organization is compelled to investigate and report to LARA complaints of unauthorized or inappropriate use.

**Unauthorized Disclosures** – the Subscribing Organization is required to investigate and report any known privacy or security breach incidents involving the unauthorized use or disclosure of PHI which is not in compliance with the terms of the Agreement or with applicable law.

**Indemnification** – the Agreement indemnifies and holds harmless the State, Appriss Health, and the National Association of Boards of Pharmacy from inappropriate actions of the Subscribing Organization.

**Ownership of Information** – states that PHI and any related information created or received from or on behalf of the State is the property of the State. The intention is that the information not be used for purposes other than intended.

**Termination or Expiration** – if the Agreement is terminated or expires, the Subscribing Organization can no longer use the Gateway Service and must destroy and certify destruction of proprietary information (i.e., Gateway Service documentation).

## Q6: How long will it take after I sign up to integrate my EHR with MAPS?

It depends on the readiness of your EHR vendor and the timing of scheduled updates that may be required for the version of software you are currently using. If your EHR vendor is one that has the capability in place, you could be up and running in the near future. However, if your vendor still needs to develop those capabilities or is waiting to offer it in the next update release, it may take more time. Also, in order to make this integration initiative available to as many prescribers as possible, the State is prioritizing those EHR vendors that have a greater presence in Michigan.

## Q7: If my EHR vendor doesn't currently have the capability to integrate with MAPS, should I wait to submit a request?

No. It is important that you get in the queue. Also, by signing up, the State and Appriss Health have more leverage when working with the EHR vendors whose customers are asking for the ability to integrate with MAPS.

## Q8: Do I need to contact my EHR vendor?

No, not to register to participate. However, it is important that you include the name of your EHR vendor and your contact with that vendor on the Integration Request form. Appriss Health will follow-up with your EHR vendor to coordinate the integration.

## Q9: Where can I get more information?

### LARA MAPS Support Team:

517-373-1737 or [BPL-MAPS@michigan.gov](mailto:BPL-MAPS@michigan.gov)

### Stacey Hettiger, MSMS:

517-336-5766 or [shettiger@MSMS.org](mailto:shettiger@MSMS.org)

### Dara Barrera, MSMS:

517-336-5770 or [djbarrera@MSMS.org](mailto:djbarrera@MSMS.org)

### Christin Nohner, MAFP:

517-664-9082 or [cnohner@MAFP.com](mailto:cnohner@MAFP.com)

Visit [MSMS.org/MAPSgrant](https://MSMS.org/MAPSgrant) to apply for this exciting grant opportunity.